

## Taproom Staff Member

We are looking for someone who is interested in craft beer and excited to share that interest with our guests. Our taproom staff is expected to learn about the beer styles we brew here at Arches Brewing and provide excellent customer service while sharing their enthusiasm for craft beer. Our space is dedicated to traditional Lagers and inspired Ales, curated art shows and regular events.

This is an entry-level, hospitality role with opportunity to grow at Arches Brewing and expand your craft beer knowledge. Part-time and Full-time opportunities, hourly position, base rate + tips and a beer allowance.

### The Essentials

- Greets customers with positivity and professionalism
- Properly pour beers on tap and communicate beer knowledge to guests
- Provide outstanding service during private events
- Communicate with brewhouse team for updates on beer inventory and knowledge
- We cannot stress this enough, customer service is essential
- Sell merchandise, snacks, and upsell to-go beer
- Keep work area clean and up to health department standards
- Operation of Arryved POS system, cash handling and reconciliation of charges
- Perform opening and closing bartending duties
- Work during high volume events like concerts, comedy nights, art shows, etc.
- Change kegs as needed for draft pours - lifting kegs may be required
- Line cleaning and maintenance shifts
- Inventory management

Additional duties may be assigned as necessary.

### Qualifications:

- Customer Service Experience
- Interest in or knowledge of the craft beer industry
- Ability to multi-task and stay organized
- Positive attitude and excellent communication skills
- Self-motivated and able to work alone
- Weekend availability required
- Must be 21+ to apply

To perform this job successfully, an individual must be able to perform each essential duty. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. Arches Brewing is an Equal Opportunity Employer. We do not discriminate on the basis of race, color, religion, gender, sex, national origin, age, disability or genetic information.

**Please email your resume to [wendy@archesbrewing.com](mailto:wendy@archesbrewing.com) with subject line "Taproom Application [YOUR NAME]"**